



Building Leaders Through Service: The Qualities of Visionary Leaders

Tallahassee Community College Leadership Retreat
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Dave Kelly, *America's Student Leadership Trainer*

The key areas of Serving Leadership are:

- 1) _____ of the Individual
- 2) Sacrifice and _____
- 3) _____
- 4) Responsible _____.

I. Dignity of the Individual

A. Good _____.

Listening is not _____ for your turn to
_____. What people have to say is important to them
and needs to be important to you. Improve your listening
_____ by focusing on what you are _____
and being interested in what they are _____.

B. Works _____ with others.

Sources of Conflict:

Civil Discourse

American Social Psychologist and Professor at Swarthmore College (PA)

Kenneth J. Gergen describes it as the “language of dispassionate
objectivity”. Key components include:

- 1) Requires _____ of the other participants.

- 2) Does not diminish the other's _____ worth nor questions their good _____.
- 3) Avoids _____, direct _____ or excessive _____.
- 4) Requires _____ and an appreciation of the other participant's _____.

Modes of Managing Conflict

- 1) _____ = _____
- 2) _____ = _____
- 3) _____ = _____
- 4) _____ = _____
- 5) _____ = _____

Dave's 5 Concepts to Working Well with Others

- 1) If you have a conflict with someone and do not take it _____ that _____, then it can't be _____.
 - 2) Deal with conflict _____ on _____: _____ in _____, _____ in _____.
 - 3) Use the three _____ system: _____, _____, _____.
 - 4) Learn to _____ the _____ from the _____.
 - 5) Confront the _____ with a _____.
- C. Puts _____ above _____.
- D. Awareness of the _____, _____, and _____ of others.

II. Sacrifice and Integrity

- A. Willingness to take _____.
Serving leaders are willing to put themselves on the _____.
_____ are not roadblocks, but _____
to be overcome.
- B. _____ of other people and communities
- C. Exhibits _____ that lifts other up, without

- D. Can be _____ to lead with _____.
Even in the midst of chaos.

III. Recognition

- A. Clearly defined goals. You know where you are going and how to get there:
S _____
M _____
A _____
R _____
T _____
- B. Uncompromised _____.
What Do I Value?
 - 1. _____
 - 2. _____
 - 3. _____
 - 4. _____
 - 5. _____
 - 6. _____
 - 7. _____

8. _____

9. _____

10. _____

IV. Responsible Stewardship

A. Accepts _____.

B. Expresses _____ generosity.

C. Has _____ and a vision.

D. Strong, _____ commitment.

Choose to _____. Perform _____ of service _____. Involve _____ in your service _____. My service commitment is: _____

V. Confidence as a Leader

A. My earliest leadership responsibility was... _____

From this I learned: _____

B. What are some barriers, challenges, and obstacles that leaders face:

C. How can we overcome barriers, challenges, and obstacles to leadership?

D. Confident leaders have a _____ attitude. Practice a

positive attitude through _____.

_____ creates _____.

Turn your _____ into _____.

The _____ is in the _____.

E. Enemies of Self-Esteem

Other _____ opinions and things they may say about and to us: Listen to your inner voice and make it positive!

Negative or _____ images from TV and movies, social media, advertising, etc.: Be comfortable with you are, defining yourself on your terms!

_____ thoughts, ideas, and fears: Choose an outlook that benefits you!

Your Gold Watch Ceremony

Your TCC Legacy

“Choose to make your imagination your ally. You do have a say about what pictures live in your head – and you can choose the most positive images to shape your life.”, Jane Seymour, Actress

F. Practice _____ to build _____.
_____ are those things that you claim
_____ over what you _____ now or
that you will _____ in the _____.

G. Say affirmations out loud _____ times per day.
My daily affirmations:

H. Watch for _____ moments and opportunities.
“Success is a state of mind. If you want success, start thinking of yourself as a success.” Dr. Joyce Brothers

I. _____ is a way to take your inner thoughts
and bring them into the world. It can be a way to be open and honest in a
_____ way.

1. Start by listing _____ good things about you.
Use this space to write a few now:

2. Write down _____ areas for improvement (not
shortcomings or weaknesses.

3. At the end of each day, write down up to 5 things that you
_____ that day.

J. Five (5) Keys Points to Confidence In Leadership:

1. _____.
“Obstacles are those frightful things you see when you take your eyes off your goal.” Henry Ford

2. _____

“Make mistakes when the stakes are not that high.” Dave Kelly
“Whatever you can do, or dream you can, begin it. Boldness has genius, magic, and power in it.” Johan Wolfgang von Goethe

3. _____: _____ and _____.

“You are never given a wish without also being given the power to make it come true.” Richard Bach, Illusions

4. _____ and _____.
“Opportunity is missed by most people because it is dressed in overalls and looks like work.” Thomas Edison

5. _____.
“Here is a test to determine if your mission on earth is finished: If you’re still alive, it isn’t” Richard Bach, Illusions

“Some people say I have attitude – maybe I do. But I think you have to. You have to believe in yourself when no one else does – that makes you a winner right there.” Venus Williams, Tennis Champion