



Communication

Dave Kelly | America's Student Leadership Trainersm

Listening

Be a good _____.

1. Listening is not _____ for your turn to _____.
2. What people _____ is important to them and needs to be important to you.
3. Improve your listening skills by _____ on what you are hearing and being _____ in what they are saying.

NOTES

Civil Discourse

1. Requires _____ of the other participants
2. Does not diminish the other's _____ worth nor questions their good _____
3. Avoids _____, direct _____, or excessive _____
4. Requires _____ and an appreciation of the other participant's _____
5. **BONUS! (One of Dave's)** Keep _____ in check and _____!