



Orientation Leader and Coordinator Retreat

Orientation to Graduation

St. Peter's University | June 8, 2021
Dave Kelly | America's Student Leadership Trainersm

Confidence as a Leader

1. My earliest leadership responsibility was:

From this I learned: _____

2. What are some barriers, challenges, and obstacles that leaders face? Which ones are specific to being an Orientation Leader/Coordinator?

3. What are ways to overcome barriers, challenges, and obstacles to leadership?

What resources are available to you in your leadership role with Orientation?

4. Confident leaders have a _____ attitude. I practice a positive attitude through _____.

_____ creates _____.

Destroyer of confidence: _____!

Turn your _____ into _____.

The _____ is in the _____.

Regret: _____

5. Your Gold Watch Ceremony

Your Campus Legacy

“Choose to make your imagination your ally. You do have a say about what pictures live in your head—and you can choose the most positive images to shape your life.” Jane Seymour, Actress

6. _____ to build confidence. _____

those things that you claim _____ over that you _____ now,

or that you will have in the _____.

7. My Daily _____:

8. Watch for _____ moments and opportunities.

9. Five (5) Key Points to Confidence in Leadership leading to Graduation

a. _____
“Obstacles are those frightful things you see when you take your eye off your goal.” Henry Ford

b. _____
“Whatever you can do or dream you can, begin it. Boldness has genius, power, and magic in it.” Johann Wolfgang von Goethe (1749-1832)
“Make mistakes while the stakes are not too high.” David A. Kelly

c. _____: _____ and _____
“You are never given a wish without also being given the power to make it come true.” Richard Bach, Illusions

d. _____ and _____
“Opportunity is missed by most people because it is dressed in overalls and looks like work.” Thomas Edison, 1847-1931

e. _____:
“Here is a test to determine if your mission on earth is finished: If you’re still alive, it isn’t.” Richard Bach, Illusions

“Some people say I have attitude - maybe I do. But I think you have to. You have to believe in yourself when no one else does – that makes you a winner right there” Venus Williams, Tennis Champion

Customer Service

The difference between customers and _____: _____ are short-term interactions and _____ are long-term evolving relationships. Who are your _____ as an Orientation Leader or Orientation Coordinator?

Discussion Notes:

What does good service look like in an orientation setting?

What does bad service look like in an orientation setting?

Approaches to take with your orientation clients:

1. Know the distinction between _____ and _____.
2. _____ for you may not serve your client.
3. _____ the _____ of the students.

- 4. Be _____, but don't _____!
- 5. Be honest, don't _____ it!
- 6. _____ impressions are lasting impressions – you represent the _____!

Conquering the Comfort Zone

- 1. In virtual settings:
 - Leave cameras on for bonding and _____
 - Ask for input, thoughts, and ideas to be shared by _____ or typing in the _____
 - Ask how participants are doing with the pandemic-related _____
- 2. In all situations:
 - Call on people by _____ to respond or participate
 - Rotate _____ around the group
 - Start and end on _____
 - Give a _____ topic when going into _____ or _____ rooms
 - Do a _____ wherever possible

What Do I Value?
