



Playing Well With Others: Dealing with Conflict and Drama

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Playing Well With Others = _____

The key areas of Serving Leadership are:

- 1) _____ of the Individual
- 2) Sacrifice and _____
- 3) _____
- 4) Responsible _____.

I. Dignity of the Individual

A. Good _____.

Listening is not _____ for your turn to
_____. What people have to say is important to them
and needs to be important to you.

Improve your listening _____ by focusing on what you are
_____ and being interested in what they are
_____.

B. Works _____ with others.

Sources of Conflict:

Civil Discourse

American Social Psychologist and Professor at Swarthmore College (PA)

Kenneth J.Gergen describes it as the “language of dispassionate objectivity”. Key components include:

- 1) Requires _____ of the other participants.
- 2) Does not diminish the other’s _____ worth nor questions their good _____.
- 3) Avoids _____, direct _____ or excessive _____.
- 4) Requires _____ and an appreciation of the other participant’s _____.
- 5) **Bonus** (One of Dave’s): Keep _____ in check, and _____!

Modes of Managing Conflict

- 1) _____ = _____
- 2) _____ = _____
- 3) _____ = _____
- 4) _____ = _____
- 5) _____ = _____

Dave’s 5 Concepts to Working Well with Others

- 1) If you have a conflict with someone and do not take it _____ that _____, then it can’t be _____.
- 2) Deal with conflict _____ on _____: _____ in _____, _____ in _____.
- 3) Use the three _____ system: _____, _____, _____.

4) Learn to _____ the _____ from the _____.

5) Confront the _____ with a _____.

C. Puts _____ above _____.

D. Awareness of the _____, _____, and _____ of others.

II. Sacrifice and Integrity

A. Willingness to take _____.
Serving leaders are willing to put themselves on the _____.
_____ are not roadblocks, but _____
to be overcome.

B. _____ of other people and communities

C. Exhibits _____ that lifts other up, without _____

D. Can be _____ to lead with _____.
Even in the midst of chaos.

III. Recognition

Uncompromised _____.

What Do I Value?

1. _____

2. _____

3. _____

4. _____

5. _____

6. _____

7. _____

- 8. _____
- 9. _____
- 10. _____

IV. Responsible Stewardship

- A. Accepts _____.
- B. Expresses _____ generosity.
- C. Has _____ and a vision.
- D. Strong, _____ commitment.

Choose to _____. Perform _____ of service _____. Involve _____ in your service _____. My service commitment is: _____

